(Q) Who benefits from Success Center services?

(A) Any current secondary student or adult needing to recover a credit or earn first-time credits. Also, High School dropouts wanting to obtain a diploma would be included in the population served through our Success Centers.

(Q) Who provides on-site assistance at each of the Success Center locations?

(A) There are two certified instructors, one for English/Social Studies and one for Mathematics/Science, as well as a Master's level certified counselor. Instructors are facilitators that provide individual assistance for the on-line course offerings which are considered self-paced.

(Q) Who provides security during the Success Center's hours of operation?

(A) Security is available on ALL campuses where Success Centers are located from 7:00 a.m. to 10:00 p.m. The Tulsa County Sheriff's Department provides these services.

(Q)Who is responsible for seeing that course grades completed through the Success Center are transcribed on an official school transcript?

(A) Tulsa Tech administrative personnel/registrar will transcribe a completed Success Center course grade onto a Tulsa Tech transcript which will then be sent to the receiving school indicated on the enrollment form. The receiving school registrar will then transcribe the grade onto the student's official record/transcript.

(Q) What services are available through the Success Centers?

(A) Services include, but not be limited to, Middle School course/subject remediation, High School course credit recovery and accrual/first-time credit. (A wide range of high school/middle school courses are available.)

(Q) What do high school students receive after completing courses through the Success Centers?

(A) Upon their district signing an annual agreement/MOU, each district agrees to accept and transcribe grades for credit provided the appropriate documentation is sent to the high school by Tulsa Tech administrative personnel/registrar.

(Q) What on-line system do the Success Centers use to offer high school coursework?

(A) Edgenuity is a comprehensive, web-based/on-line, instructional system accredited and accepted by the Oklahoma State Department of Education. Edgenuity has been customized to offer a wide range of high school coursework. The school accepting course grades and/or credits will be asked to sign and state the requested course(s) and specific semester(s) on each student's Success Center enrollment form.

(Q) What are the days and hours of operation for the Success Centers?

(A) Monday through Thursday from 4:00 to 8:00 p.m. during the Fall and Spring semesters for the months of September through May for Lemley, Sand Springs and Peoria Campuses. Monday through Thursday from 4:30 to 8:30 p.m. for the Broken Arrow and Riverside Campuses. During the summer months of June and July, these same campuses are open Monday through Thursday from 12:00 to 6:00 p.m.

(Q) What do I do after my Success Center enrollment is complete?

(A) A parent and student should bring the enrollment form to the Success Center site the student plans to attend. The Success Center counselor will review the form to verify all information is correct and clear. If the enrollment form is complete, then the counselor will direct the student to the offices where a payment can be accepted. Students will only be enrolled in one semester course at a time when multiple courses are requested.

(Q) What, if any, requirements does the Success Center have in order to complete coursework through them?

(A) Students are required to spend a minimum of 4 hours per week on site in the Spring/Fall and a minimum of 6 hours per week on site during the summer months. The required on-site hours (4 or 6) can be broken up throughout the week to accommodate transportation, school/extracurricular activities and student preference. Students are also expected to stay on track with their coursework progress. Students and parents will be asked to initial and sign a form signifying they understand and will abide by Success Center policies and procedures. Students will be expected to follow both Success Center and campus rules. Campus administration may intervene when necessary.

(Q) What if a student needs to change to another Success Center location?

(A) Counselors from both Success Centers must be aware of the request and both approve the transfer.

(Q) What is the time limit to complete a course semester?

(A) Edgenuity is a self-paced program and it often depends on the students' work pace, the number of hours spent on the computer and the level of motivation to complete the course. If the student is motivated and takes their on-line time seriously, most courses can be completed in a 6 to 8-week time frame with a minimum of 8 to 10 hours on-line per week.

(Q) When are parents required to be with their student?

(A) Parents are only required to come in with their child/student when they enroll for the first time if the child is under the age of 18. Parents are allowed to call or visit anytime to check on their child's grade/progress. Parents of middle school students do not have to remain on campus during the hours their child is in the lab. Please discuss any individual concerns with the Success Center counselor during the initial enrollment visit.

(Q) Where can students work on their on-line course?

(A) Internet access is necessary to work on any of the Edgenuity courses.

(Q) Can students only work at Success Center sites?

(A) No, students can log into their coursework from any computer with web-based capabilities. Students may work from home, but they are not allowed to take exams/tests at home. If a student fails a quiz (grade below a 70%) more than two times, the student will have to physically come to the Success Center lab in order to proceed.

(Q) Where are Success Centers located?

(A) Success Centers are located on the following Tulsa Tech Campuses: Lemley, Peoria, Sand Springs, Riverside and Broken Arrow. For specific physical addresses, please visitTulsaTech.edu. Contact number are as follows:

Tulsa Tech Main Number: 918-828-5000
Riverside: 918-828-4023
Broken Arrow: 918-828-3047
Lemley: 918-828-1121
Peoria: 918-828-2038
Sand Springs: 918-828-1333

(Q) How much does it cost to take a course at the Success Center?

(A) Each semester course costs $125.00 unless you are a current student at Tulsa Tech and then there is no charge. If you finished a TTC program and you are not returning to Tech the next semester then you are required to pay the full price. Also, any high school or middle school student may provide written documentation upon enrollment of Free/Reduced Lunch and will only be charged $25.00 per semester course. There are no fee waivers for adults. Documentation for Free/Reduced lunch must be provided at the time of enrollment to receive a fee reduction. Once tuition is paid, NO refunds will be possible.

(Q) Are there any additional fees or supplies needed to take courses at the Success Center?

(A) There are NO other fees or supplies needed. Some students prefer to bring their own notebooks and writing utensils but the Success Center will have these items available for students upon request. The on-line courses do not require additional materials.

(Q) Where do I get a Success Center Enrollment Form?

(A) There are several ways to obtain an enrollment form. High School students that do not attend Tulsa Tech can obtain a form from their school counselors. Non-Tulsa Tech can obtain a form from their campus counselor. Adults can obtain an enrollment form at any campus or go on-line to TulsaTech.edu and under the Career Assistance tab click on Success Centers where you will find a printable copy.

(Q) Is transportation provided to and from the Success Centers?

(A) NO, transportation is always the student/parents' responsibility. All students need to be picked up on or before the site closing time.